

FACT SHEET

KTM E-bike

Bikes with electronic pedal support; with a dead weight of only 21 kg you can reach daily distances of 50km. (depending on the manner of driving/medium force level)

Unisex



Before you start:

- 1.) Disconnect the charger
- 2.) Check if battery is fully charged.
- 3.) Then turn on the E-Bike
- 4.) Only then step in the pedals!!

Procedure: Hand over and drop off point of the electric bike is at your hotel.
(Address is in your documents)

Recommendations for handling & use

- 🚲 Please consider, especially in the town areas (crossroads, traffic lights, etc.) your activated pedal support. Recommended stage= 1 (the 4th stage is too dangerous!)
- 🚲 When you stop please notice that you have to put both feet from the pedals. (The engine speeds up!)
- 🚲 When you start riding your bike don't forget that the electric bicycle speeds up. Be prepared to brake any at any time.
- 🚲 Please consider that the electric bike has no back pedal brake!
- 🚲 Please ride forward-looking with your electric bike and use the brake continuously and on time.
- 🚲 The engine turns off when you reach the speed of 25 km/h.
- 🚲 Ride your electric bike as energy-saving as possible in your chosen gear. Move the pedals of your bicycle in a balanced rhythm.
- 🚲 Never drive at the highest Power AND 24. gear; this loads the drive so heavily that after about 40-50km the gearbox is already broken!

Important Information about the Electric Bike

- 🚲 Experience shows that removing the battery without help, often led to a misalignment which could cause damage at the bikes. → *This is the reason why we do not handout the key for it.*
- 🚲 The battery must be charged after every bicycle tour!
- 🚲 In order to allow all customers to recharge in the hotel, the batteries have to be swapped in the evening. A full charge takes about 4 hours (when the battery was completely empty).
- 🚲 Customers are responsible on their own for checking that your e-bike is charged at the start of the day's bike ride.

Placing the electric bike outside of the hotel should only be done locked and under your constant supervision, otherwise the customer can be held proportionally liable in case of theft of the bike.

Theft: Lately, these increase especially near tourist centres, parking spaces, near hotels, etc. Please prove the theft by sending a report to the nearest police station.

Problems & solutions (depends on the impulse)



Light cannot be switched on:

to turn on or off the light on your KTM E-bike, press and hold the upper left button on the display until the light turns on or off.
To switch the display on or off just press the upper left button.

Display doesn't work (f.e.: in the rain):

BionX: Carefully take off the display and wipe the contact points until dry. Separate carefully the contact cable (on the handle bar) and bring them together; do this a few more times.

Engine doesn't work; no pedal support:

BionX Pull one brake and look at your display if you can see "G" on it.
If "G" is disappears when you skip the brake, everything is OK.
If „G“ still appears on the display when you skip the brake you have to proof all of the contact plugs. (Plug on the brakes, engine, contact plug on the back frame)

Error A8: It means there is no more pedal support:
Perhaps, the contact was disconnected when your saddlebag was removed!
Please, check the connection of the accumulator (at the luggage rack).
Please, check the connection at the back wheel (back cover with spokes, open the Velcro, check the contact).
Afterwards remove the display, clean it and reattach it. Afterwards error should be resolved.

If your E-bike still doesn't work or you have another problem, just call us please.

Charge the battery/ Mode of operation

🚲 Connect your charger to the supply voltage (220 – 240V). It's on the left side of the battery.
(Before every use please control the cables of the charger)
The system must always be turned off during the charging process. (duration: ~4 h)

Meaning of the LEDs:

1. For charging you have to plug in the charging cable (left battery side)
2. Light is red = power on
3. Light is yellow = charging
4. Light is green = charging finished/ fully charged