

# Fact sheet

## Velo de Ville E-Bike

Bikes with electronic pedal support; with a dead load of only 25 kg you reach daily distances of 70 km. (depending on the manner of driving!)

### Unisex:



#### Before you start:

- 1.) Disconnect the charger
- 2.) Check if battery is fully charged.
- 3.) Then turn on the e-bike
- 4.) Only then start pedalling!

**Procedure:** You can find more information about E-bike take over and drop off in the "Important Travel Information" brochure.

### **Recommendations for Handling & Use**

- 🚲 Please consider, especially in the town areas (crossroads, traffic lights, etc.), your activated pedal support. Recommended stage: 1 = ECO (level 3+4 is too dangerous!).
- 🚲 When stopping and standing still, please give both feet off the pedals (danger of engine speeding up!).
- 🚲 When you start riding your bike don't forget that the E-bike speeds up. Be prepared to brake at any time.
- 🚲 Please consider that the E-Bike has no back pedal brake!
- 🚲 Please ride forward-looking with your E-Bike and use the brake continuously and on time.
- 🚲 The engine turns off when you reach the speed of 25 km/h.
- 🚲 Ride your E-bike as energy-saving as possible in your chosen gear. Move the pedals of your bike in a balanced rhythm.
- 🚲 Never drive at the highest power AND 7th gear; this loads the drive so heavily that after about 40 -50 km the gearbox is already broken!

### **Important Information about the E-Bike**

- 🚲 The battery must be charged after every bike-tour!
- 🚲 In order to allow all customers to recharge in the hotel, the battery has to be swapped in the evening. A full charge takes about 4 hours (when the battery was completely empty).

Leaving the E-bike outside of the hotel can only be done under supervision of the customer. Otherwise the customer can be held proportionally responsible in case of a bike theft.

**If you have an accident with your E-Bike or it's stolen**, you can exchange or replace it at our exchange bike station (you can find them in the "Important Travel Information" brochure). In this case the **tour** can only be continued with **an normal 7-gear-bike!!**

## Battery removal & installation

### Step 1:

Insert the key into the lock and turn it to the right until the battery is released from the holder. Remove the key.



### Step 2:

Carefully remove the battery from the top. When inserting the battery, carefully insert it again from above.



### Step 3:

As soon as the battery is properly seated, you will hear a slight click. The battery should now be properly fixed and can no longer be removed.



## Problems & Solutions

### Set odometer display, maximum speed, driving time & average speed to zero:



Press „i“ until you reach the „Distance menu“ option and press hold „Reset“ for approx. 3 seconds until the odometer display shows „0“. You can also reset the menu items Maximum, Ride time & Average in the same way by holding the reset button.

### Activation of the push-assistant:



Press the walk button (green arrow) until the display shows „Schiebehilfe“. Immediately afterwards, press the + button (yellow arrow) and hold it down to activate the push assistant.

As soon as you release the + button, brake, and the bike is blocked (barrier) or the speed exceeds 6 km/h, the push-assistance is automatically deactivated.

If your bike is still not functioning or you have other problem, please call us.

## Battery charging/function

🚲 Connect the charger to the power supply (220 - 240 V), left battery side. (Check the cables and plug connections before each use). During the charging process (duration approx. 4 hours), the engine system must always be switched off.

### Meaning of the LED lights:

1. To charge, simply plug in the charging cable (left side of battery).
2. LED flashes green = charging process
3. LED lights up green = charging process completed/fully charged